

Frequently Asked Questions

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1. Can I rinse my Philips Groomer with water?

You can rinse your Philips Groomer or Trimmer only if it is waterproof. You can check that by looking at the signs and symbols printed on your groomer's box or body.

Crossed out tap symbol

If you see a crossed out tap symbol on the box or body of your groomer, it means that the groomer is not washable and should be cleaned without water.



Tap symbol

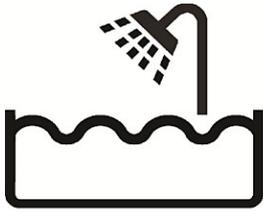
A tap symbol printed on your grooming device indicates that it is washable and its parts (cutters and combs) can be cleaned with water. However, this does not mean that you can use it to clip or trim your hair in the shower or bath.



Bath or shower symbol

If you see a shower or bath symbol printed on your groomer, it means that your device is waterproof. It can be safely cleaned with water and used while taking a shower or a bath. For safety reasons, these waterproof groomers can only be used cordless and will not turn on if they are connected to the power supply.

Note: Please keep in mind that the symbols on your Philips Groomer vary per model type. If you are still unsure whether it is safe to clean your Philips Groomer with water then please contact us for further support.



2. How do I use my Philips Nose Trimmer?

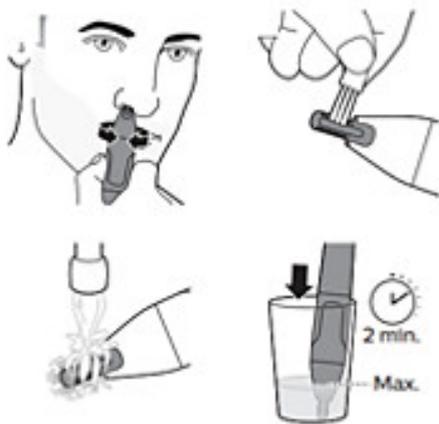
The Philips Nose Trimmer is a multifunctional device, which can be used to trim different areas of your face with its attachments. Watch this video to see how to use this trimmer. For detailed instructions see the sections below.

Nose and ear trimming

For this device, the same cutting unit can be used to trim both your nose and ear hair. Before trimming, make sure your device is clean and your nose and ear are free from any mucus or wax.

Trimming nose hair

1. Turn the device on and insert the cutting element inside your nose. Do not insert the trimming head more than 5 mm into your nostrils.
2. Slowly move the trimming head around inside each nostril. Make sure that the side with the trimming teeth touches the hair.
3. Clean thoroughly after each use.



Trimming ear hair

1. Turn the device on and slowly move the trimming head along the rim of the ear to remove any hair that stick out. Make sure that the side with the trimming teeth touches the hair.
2. Carefully insert the trimming head into the outer ear channel. Do not insert the trimming head more than 5 mm into your ear channel.
3. Turn the trimming head around to remove all unwanted hair from your outer ear channel.
4. Clean thoroughly after each use.

3. How do I charge my Philips Groomer?

Follow our instructions below on how to charge your Philips Groomers, Beard Trimmers and Hair Clippers.

Charging instructions for Philips Groomers

You should charge your Philips Male Grooming devices when the charging indicator on the body of your groomer signals low battery. If your device does not have a battery indicator on it, then charge it whenever the groomer is working slower than usual.

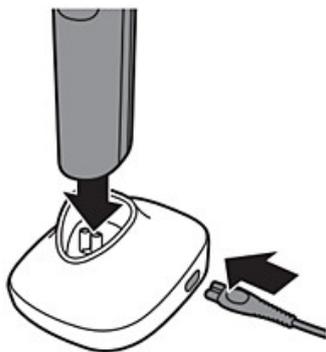
1. Insert the charging plug in to you grooming device's charging socket. Make sure the plug's shape matches the socket and is completely inserted. Do not force it in.
2. The charging indicator on your device will start flashing to indicate that the groomer is charging. Once the groomer is fully charged, the charging indicator lights up continuously for approximately 30 minutes and then automatically turns off to save energy.
3. After charging, unplug the charger from the power outlet and the groomer. Your groomer is now ready to use.
4. For most groomers, normal charging time is between 1 to 8 hours. If you are charging your device for the first time, we recommend letting it charge for at least 3 hours. Check your user manual for specific charging instructions of your model.



Charging your Philips Groomer with a charging stand

If your Philips Groomer comes with a charging station, follow the instructions below on how to charge it.

1. Connect the charging station to a working power outlet.
2. Place your groomer in the charging stand. You may see a light on your groomer or charging stand to indicate that the charging process has begun.
3. Once the groomer is fully charged, unplug the charging stand and continue using your groomer.



Battery operated devices

Some Philips grooming devices run on disposable AA batteries. To charge these devices you need to ensure that the disposable batteries have not run out. In case your trimmer does not switch on or runs slower than before, its time to replace the batteries.

Only use the disposable batteries as specified in your user manual. Do not mix different types of old and new batteries. When putting in new batteries make sure the + and - poles of the battery point in the right direction.