GHOSTBED®
Amazing Mattress. Unreal Sleep.

FREQUENTLY ASKED QUESTIONS
THE GHOSTBED MATTRESS

If you have questions regarding your GhostBed products, please call (807) 700-1337 and ask for Costco Customer Service.

THE GHOSTBED

WHY IS IT CALLED THE GHOSTBED?

Our owner used to be afraid of ghosts hiding under his bed as a kid! He even named his Sunfish sailboat, "Ghost."

WHAT MAKES GHOSTBED UNIQUE

The GhostBed is manufactured by seasoned mattress professionals who have been designing and crafting mattresses for decades. This fact alone separates the GhostBed from its competitors. The GhostBed's design and construction are a result of years of experience. We've developed a perfect mattress that is comfortable, supportive and durable. This is what makes the GhostBed unique. It provides optimum comfort for every type of sleeper. It supports proper spinal alignment. And it's durable, so you know it will deliver years of restful, restorative sleep. What also makes the Ghostbed unique is the availability of our all wood matching foundation. A complete sleep set includes a perfectly designed mattress and matching foundation/boxspring.

WHAT TYPE OF MATERIALS ARE USED TO GREATE THE GHOSTBED?

Each element of the GhostBed has a distinct and important function. The outer cover is a blend of quality fabrics, which keeps you cool throughout the night by wicking away heat and moisture. Having the proper core is essential to a high-quality mattress. The top comfort layer is made of the finest latex to provide the ideal level of surface softness while naturally absorbing pressure without any heat buildup. The gel memory foam layer supplies 100% pressure-relieving material with gel beads embodied throughout. These gel beads absorb heat, keeping your sleeping environment perfectly suited to your needs. Finally, our base foam layer provides unmatched support. It was developed to be firm enough for good spinal

alignment without creating an uncomfortably hard-feeling mattress.

WHAT TYPE OF LATEX IS USED IN THE GHOSTBED MATTRESS?

The GhostBed uses Synthetic rubber latex which is primarily used for its stability in delivery and processability.

CAN THE SYNTHETIC LATEX IN THE GHOSTBED MATTRESS CAUSE ALLERGIES?

Latex foam mattresses do not cause allergies. When it comes to mattress components, the key fact you must keep in mind is that, according to the medical literature, not a single case of allergic reaction has ever been reported because of sleeping on a latex mattress. The latex allergy risk connected with mattress cores is negligible, because the latex core is washed thoroughly, the proteins responsible for triggering any allergic reaction are denatured by the high temperatures during vulcanization, and the mattress cover protects the skin against direct contact.

ARE THE GHOSTBED MATTRESSES CHEMICAL FREE?

We do not use any harmful chemicals in the production of the GhostBed and all materials used are CertiPur-US approved.

HOW DOES THE GHOSTBED MATTRESS FEEL?

It feels great! The GhostBed is designed to provide proper comfort and support for every type of sleeper. Years of research have led us to develop a sleeping surface that conforms to your body, aligns your spine and gives you the perfect support for a good night's sleep.

DOES THE GHOSTBED MATTRESS HAVE A BREAK-IN PERIOD?

Once you open your GhostBed mattress from the sealed vac-pac packaging, it may take a few hours to a full day for it to fully expand, breathe and adjust to your room's temperature. You can sleep on it almost immediately. Remember, a new mattress is a big change for your body, so it may take a night or two to get used to it.

Keep in mind, in the colder winter months, the GhostBed may take up to 5 days to fully decompress. If it sat on a cold truck or in a cold warehouse, the temperature-sensitive materials will need plenty of time to take their natural form.

DOES THE GHOSTBED NEED TO BE FLIPPED?

The GhostBed should never be flipped. The memory foam and latex layers are on the top side. To increase the longevity of the mattress, it is best to rotate the mattress 180 degree or head-to-toe every 3 months.

WHAT ARE THE DIMENSIONS OF EACH SIZE BED?

Twin: 39"W x 75"L x 11"H, 58 lbs.
Twin XL: 38"W x 80"L x 11"H, 62 lbs.
Full: 54"W x 75"L x 11"H, 78 lbs.
Queen: 60"W x 80"L x 11"H, 89 lbs.
King: 76"W x 80"L x 11"H, 112 lbs.
Cal King: 72"W x 84"L x 11"H, 112 lbs.

WHAT IS THE WARRANTY ON THE GHOSTBED?

Your new GhostBed mattress is covered by an industry-leading 20-year warranty by Nature's Sleep, a company that has been in the sleep industry for more than 15 years. GhostBed, Inc. will repair or replace any GhostBed mattress from the original owner should it be defective due to faulty workmanship or structural defects, at our option and subject to the limitations and conditions described in this warranty.

For full details visit the GhostBed Mattress Warranty page.