

*Read this manual before using this product. Failure to follow the instructions and safety precautions in this manual can result in serious injury or death. Keep this manual in a safe location for future reference.*

## **Limited Warranty**

STOP! DO NOT RETURN THIS PRODUCT TO THE STORE

A customer must give prompt notice to and obtain prior authorization from Aquaverse® for any warranty claim.

Please contact customer support at 1-866-872-5722 or [warranty@osiml.com](mailto:warranty@osiml.com).

Limited Warranty Non-Transferable

## **Aquaverse™**

### **Summary**

Aquaverse™ warrants this product, to the original purchaser, and to no other person, to be free from manufacturer's defects in workmanship or material (existing at time of manufacture and appearing during the stated warranty period) under normal operating conditions. This Limited Warranty is for one (1) year from the original date of purchase. Aquaverse™ may require proof of date of purchase from an authorized dealer. Please retain your receipt or invoice as proof of purchase date and location. This warranty applies only in the country in which the unit is originally sold.

This Limited Warranty is subject to the following conditions, terms, and exclusions:

This Limited Warranty does not cover failure due to improper installation, improper maintenance or service (by you or a third party), misuse, abuse, accident, or failure to perform routine maintenance on this product as outlined in the User's Manual.

This Limited Warranty shall not apply to the machine or any part thereof which have been subject to:

- Use outside of office or residential environments
- Use where water is microbiologically unsafe or of unknown quality
- Failure caused by accident, abuse, misuse, neglect, alteration, machine adjustments, temporary non-functioning conditions, use on incorrect voltage, fire, flood, electrical surge or acts of God

- Issues caused by the facilities electrical system, i.e. circuit breakers and fuses etc.
- Any damage to finishes, dents, scratches, wearable rubber parts, rust, or discoloration
- Damage caused by water bottles

The Limited Warranty is void if this product is modified or altered. Alteration may cause serious flooding, electrical shock or a fire. For all Point of Use dispensers (units without water bottles that are directly plumbed to the internal water system), the limited warranty is void if the PSI (pound force per square inch) at the installed location exceeds 75 PSI. For all office or commercial settings, a water pressure gauge must be installed with the dispenser. If the water pressure at the location occasionally or constantly exceeds 75 PSI, a water pressure regulator must be professionally installed, or the warranty is void.

The warranty shall be limited to repair or replacement of defective parts. Please contact customer service for instructions. The warranty does not cover any freight costs to our facility; Aquaverse™ will return replacement parts, postage prepaid.

This warranty is in lieu of all other warranties and representations. Unless required by law, Aquaverse™ makes no other warranty, agreement, or guarantee, express, implied or statutory including implied warranty of merchantability or fitness for a particular purpose. Any implied warranties are limited to the one-year warranty period. Some jurisdictions do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. Further, Aquaverse™ shall have no liability to purchaser or a third party for special, indirect, punitive, incidental, or consequential damages. Some jurisdictions do not allow limitation of special, incidental or consequential damages, so the above limitations may not apply to you. This warranty gives the original purchaser certain legal rights; you may have other rights depending on where you live.

- This warranty is void if this product is modified or altered.
- The model and serial number shall be supplied to Aquaverse™ upon request.
- At its option, Aquaverse™ may provide instructions to the customer to dispose of a failed machine replaced under the one-year warranty in the field rather than provide means for such machine to be shipped to Aquaverse™.

The dealers, distributors, employees and agents of Aquaverse™ are not authorized to modify this warranty or to add warranties that are binding to Aquaverse™. Neither written nor oral statements by such individuals establish warranties and thus should not be relied upon.

This will establish your warranty rights. The purchaser's redress against Aquaverse™ for the breach of any obligation arising from the sale of this equipment, whether

derived from warranty or elsewhere, shall be limited to repair, replacement or refund at the discretion of Aquaverse™.

For technical assistance, please contact 1-866-872-5722.

Technical Details:

Please visit <http://shopping.netsuite.com/s.nl/c.832311/n.11/.f> for technical information on your product.

Manufacturer:

Clover Co., Ltd.  
South Korea

Distributor:

OneSource IML  
16163 West 45<sup>th</sup> Drive, Unit E  
Golden, CO 80403

Warranty Version:

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